

## **Amherst Public Library Banned Patron Policy**

Sometimes a patron's behavior is so inappropriate or consistently inappropriate that the person needs to be banned from using the library. This is a decision made by the Director based on recommendations from the staff and adequate documentation. The Trustees and Amherst Police Department will be notified.

Patrons may be banned from the library on either a temporary or permanent basis based on the nature of the offense, age of the patrons, etc. Examples of behaviors that may result in banning include:

- Theft or attempted theft, or any infraction involving prosecution by the library.
- Patrons (as individuals or families) who attempt to defraud the library by using multiple cards to exceed borrowing privileges.
- Use of "bad checks" (NSF, etc.) to pay library fines or fees.
- Vandalism of property, equipment or facilities.
- Abuse of staff members or other patrons.
- Any other infraction that results in the loss of the library as a safe and pleasant environment for all library patrons.